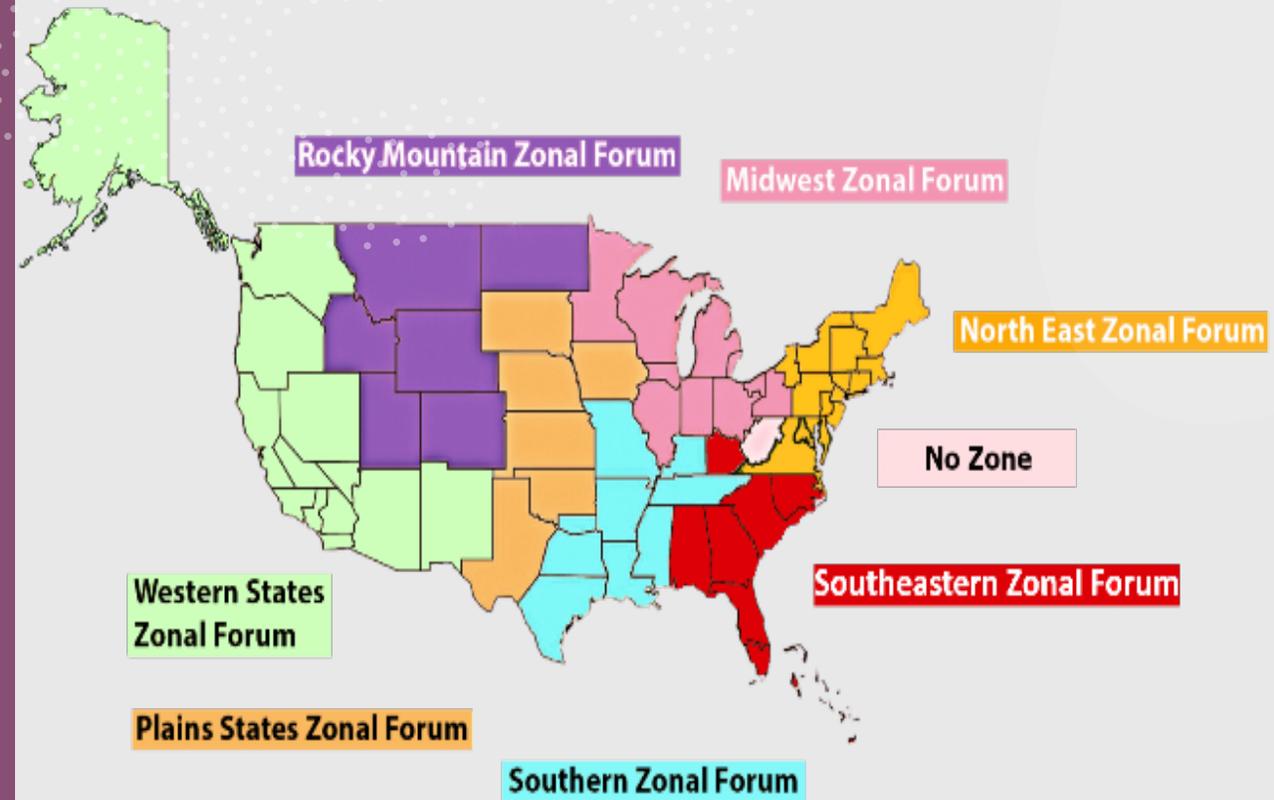


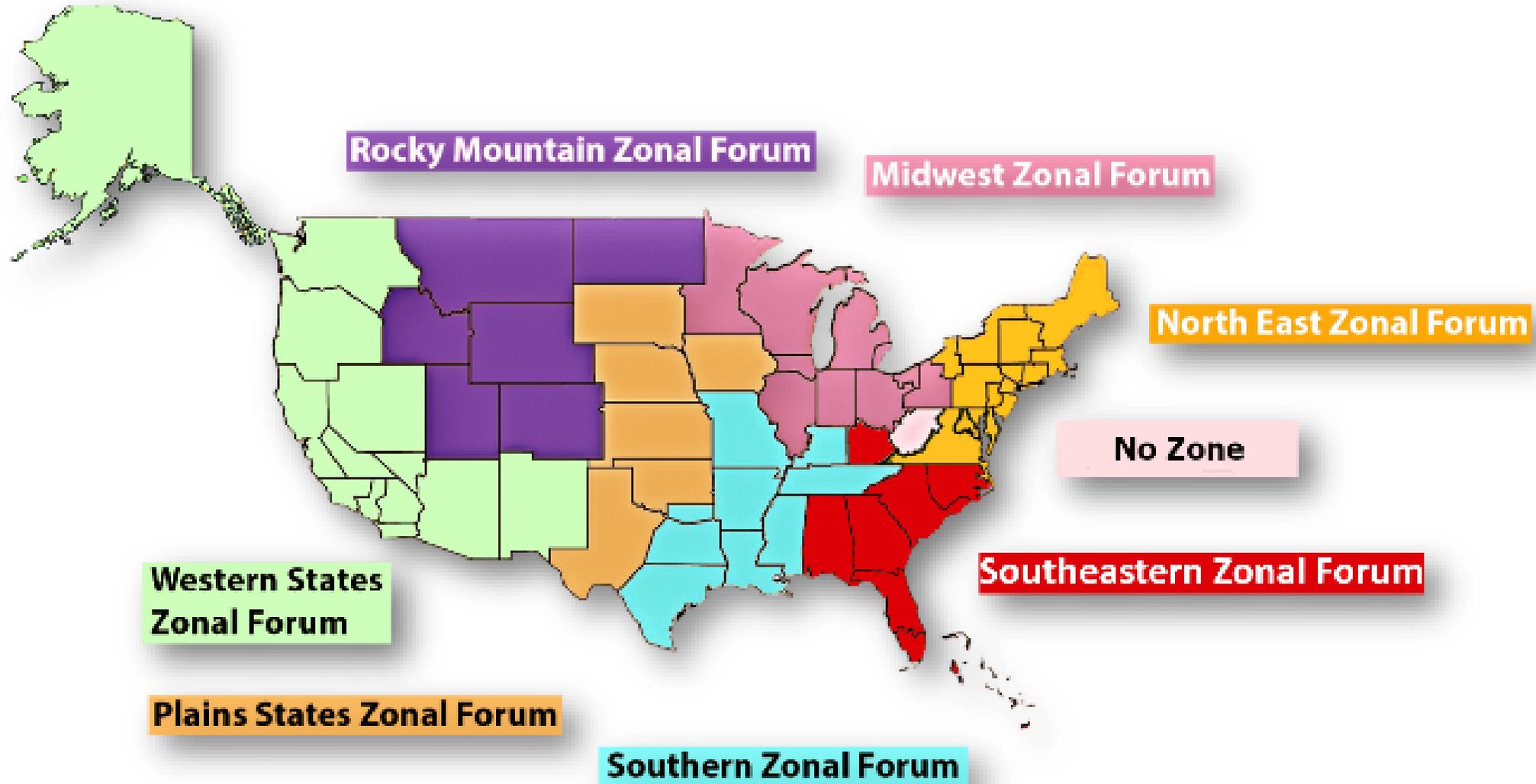


US Collaboration of Zones Annual Report January 2025-January 2026

Trusted Servants
Craig R-Facilitator
Rob U-Secretary



NA Zones in the United States





Mission and Vision

The US Collaboration of Zones will serve as a single national point of contact for Narcotics Anonymous within the United States, establishing a consistent and visible national presence. A national presence enables expanded Public Relations opportunities, including:

-  National & Federal Engagement
Working with national and federal agencies that are currently inaccessible to NA in the U.S.
-  National Connectivity Tools
Providing a national website and related tools that connect addicts and the public to local NA meetings, helplines, websites.
-  Public Service Announcements (PSAs)
Making national PSAs available to increase awareness of Narcotics Anonymous across the U.S.
-  Accurate Meeting Information
Improving the quality and consistency of meeting information nationwide—locally and on na.org.



Communication, Collaboration, Cooperation

Through effective communication and coordination, we will support NA communities in key service areas, including:

-  Public Relations
-  Fellowship Development
-  Training and Mentoring
-  Technology
-  Planning, Reporting, and Emerging Needs

This Collaboration will serve as a vehicle to identify and fill service gaps, while:

-  Complementing—not replacing—existing service structures
-  Coordinating existing knowledge and resources
-  Funneling service requests and supporting local service bodies

Accountability and Reporting: To ensure transparency and consistency, the Collaboration will:

-  Provide meeting minutes within 10 days of each quarterly meeting, including all voting results and a financial report.
-  Produce an annual report for all member zones, summarizing past actions, financial activity, future considerations.

What We Delivered For You!!

- ✓ Renamed IT and Communications task teams to workgroups to better reflect their ongoing work
- ✓ Transitioned National Presence Project team to Public Relations workgroup and elected a leader
- ✓ Approved two projects and selected project leaders/ Annual Planning Session (April 2025)
 - ❖ Marginalized Communities / Who's missing / Rural support
 - ❖ Mentorship / Training / Consistency
- ✓ Began accepting contributions and providing financial reports
- ✓ Created Financial Task Team and selected task team leader; tasked with providing recommendations for maintenance and oversight of finances for USCOZ

2025 Annual Financial Report

We received 8 contributions this year. Thank you to those members, groups and area service bodies who have contributed to the USCOZ. We are deeply grateful for your support. Your contributions make it possible to provide services on your behalf—helping us carry the message and support the growth of NA in our communities and beyond.

Thank you on behalf of the US Collaboration of Zones!!

US Collaboration of Zones Financial Report Jan-Dec 2025						
Income						
Type/ Member, Group, Service Body	Cash	CashApp	Check	Zelle	Total	Receipt
Almost Heaven ASC				\$ 72.45	\$ 72.45	2025-08-08 0001.pdf
Almost Heaven ASC				\$ 55.29	\$ 55.29	2025-08-11 0002.pdf
Almost Heaven ASC				\$ 81.32	\$ 81.32	2025-09-17 0003.pdf
Member				\$ 100.00	\$ 100.00	2025-09-22 0004.pdf
Almost Heaven ASC				\$ 56.61	\$ 56.61	2025-10-06 0005.pdf
Almost Heaven ASC				\$ 76.13	\$ 76.13	2025-11-03 0006.pdf
Kenai Peninsula Area Service Committee			#1406	\$ 1,500.00	\$1,500.00	2025-11-05 0007.pdf
Rise and Shine Group		\$100			\$ 100.00	2025-11-19 0008.pdf
Total Income					\$2,041.80	
Expenses						
Type	Amount	Transaction		Total		
Total Expenses					\$ -	
Total (Income- Expenses)					\$ 2,041.80	

Strategic Planning 2025: Survey & Planning Process

📁 A survey was distributed to zonal contacts to gather voices, ideas, and information to help provide direction

📅 Second Annual Planning Session April 2025

📁 Results Review & Prioritization- Survey results were grouped into broad categories of similar issues and ideas, then prioritized

Identified Priority Categories

📣 Public Relations

📰 National media & PSA development

🤝 PR collaboration

🏛️ Participation in national events

🌱 Fellowship Development

📍 Outreach: Who's missing / rural support

🎓 Mentorship, training, and consistency

✅ Outcome two priority projects were agreed upon for 2025–2026

Mentorship / Training/ Consistency

Marginalized Communities / Rural Support



Workgroups

 Communications

 Information Technology (IT)

 Public Relations

Communications

Dawn P- Workgroup Leader

Purpose:

In accordance with the US Collaboration of Zones Guidelines, the Communications Workgroup:

-  Oversees all incoming and outgoing communications to the US Collaboration of Zones
-  Monitors and logs communication requests
-  Identifies and connects appropriate resources, service bodies, or trusted servants
-  Supports both local and broad (multi-zone or national) requests
-  Maintains communication records and reports activity regularly to the body

Responsibility begins upon receipt of a communication and concludes when the request is answered or successfully connected to an appropriate service body.

Communications

This report serves as the annual report of the Communications Workgroup (CWG) of the US Collaboration of Zones. It reflects the work completed throughout the year, summarizes communication activity and trends, and identifies areas of focus moving forward. Portions of this report also reflect quarterly reporting data, consolidated here for an annual view.

The Communications Workgroup operates in alignment with the Vision, Mission, and Purpose of the US Collaboration of Zones and exists to act as a national communications hub supporting accessible, timely, and appropriate communication within the fellowship and with the public.

Communications: Accomplishments

2025 marked a year of continued growth, refinement, and maturation for the Communications Workgroup. Much of the foundational work begun in prior years has now moved into steady, ongoing service.

Key developments included:

-  Formal transition from Communications Task Team to Communications Workgroup
-  Increased clarity and consistency through use of the approved Communications Flow
-  Continued use of a responder calendar to ensure timely responses
-  Development and completion of standardized email templates
-  Ongoing training and mentorship of trusted servants

Throughout the year, the workgroup emphasized responsiveness, clarity, accountability, and appropriate service boundaries.

Communications: Accomplishments

Operations & Process Improvements increased continuity, transparency, and reliability

Throughout 2025, the Communications Workgroup refined internal processes, including:

-  Maintaining the communications log as a standing agenda item
-  Using a shared responder calendar
-  Clarifying response expectations and follow-up responsibilities
-  Strengthening coordination with zones, regions, and areas
-  Keeping the US Collaboration of Zones Facilitator informed

Training, Templates & Resources: Completed and ongoing efforts including email templates for:

-  Meeting location assistance
-  Starting a new meeting
-  Literature requests

-  A PR “things to consider” guidance document
-  Continued development of responder training materials
-  Initial groundwork for a future FAQ resource

Communications: Activity Summary

Metric / Category	Annual Total (Q1–Q4 2025)
Total Communication Exchanges	183
Total Unique Individuals	134
Internal Communications (IC)	81
External Communications (EC)	51
Events	4
Hospitals & Institutions (H&I)	8
Literature Requests	10
Meeting Information	19
Public Relations Requests	18
Service Questions	14
Other / General Inquiries	57

Communications: Initiatives 2026

In the coming year, the Communications Workgroup anticipates focusing on:

-  Finalizing responder training and FAQ materials
-  Refining communication tracking definitions
-  Broadening and mentoring the responder base
-  Continuing review of the Communications Flow as a living document
-  Maintaining timely and principled communication

As the Communications Workgroup continues to mature, the group has identified an opportunity to further refine how communication activity is tracked and reported. Beginning in January 2026, the workgroup intends to include initial responses as part of the total communication exchange count. This adjustment is intended to more accurately reflect the full scope of service being provided and the effort required to ensure timely, thoughtful engagement. With much of the foundational “paving” of this workgroup now complete—including established workflows, templates, and responder practices—the group feels increasingly able to move forward with greater ease and consistency. This next refinement allows the workgroup to operate more freely on the road already built, while continuing to strengthen effectiveness, transparency, and service to this remarkable collaboration.

IT

Sherry V- Workgroup Leader

Purpose:

The purpose of the Information Technology (IT) Workgroup is to support the US Collaboration of Zones by maintaining and improving technology resources that enhance communication, accessibility, and service delivery in support of NA's primary purpose.

Overview:

During the 2025 service year, the IT Workgroup continued its transition from initial setup tasks into ongoing operational service. This shift was formally recognized through the proposal to rename the IT Task Team to the Information Technology (IT) Workgroup, reflecting the continuing nature of the work.

The workgroup met monthly and collaborated with zonal members, committees, and the BMLT community to address website functionality, meeting search usability, communications, and access to information.

IT: Accomplishments

Completed / live improvements:

-  Meetings displayed on the map now match those shown in the table
-  Improved interaction between the Crouton header and the US Collaboration website theme
-  Improved table layout and readability
-  Increased zoom-out capability to view larger geographic areas
-  Stronger visual definition of the “Enter a city or zip code” search box

Ongoing work:

-  Improved ability to drag and reposition the map during click searches
-  Beta implementation of map pin placement using Crouton latitude/longitude data

IT: Accomplishments

Website and communications efforts focused on clarity, consistency, and accessibility.

Actions taken during the year include:

-  Rearranging the BMLT page for improved usability
 -  Launching an **About Us** page to increase transparency and awareness of workgroups and task groups
 -  Working with National Presence toward MailerLite setup
 -  Requesting removal of the email address **uszones.na@gmail.com**
 -  Encouraging zones to submit events, especially recurring events, for inclusion on the calendar
 -  Calendar guidance was clarified to ensure submissions are limited to Narcotics Anonymous–related events.
-
-  Meeting Schedule: 3rd Sunday of each month, 9:00 PM Eastern
 -  Zoom information posted consistently
 -  Invitations sent to Google Group email and Slack channels
 -  Follow-up conducted for long-outstanding, unaccepted invitations, with plans to remove inactive entries when no response is received.
 -  The workgroup remained open to new participants and fellowship input.

IT: Current Projects/Annual Expenditures

-  Development of a **Knowledge Base** to centralize resources, instructions, and communication guidance
-  Increased visibility of project teams and workgroup activities
-  Continued refinement of website navigation and member-facing information

The IT Workgroup monitored and reported technology-related expenses, including:

-  Website domain renewal
-  Website hosting services
-  Zoom account services

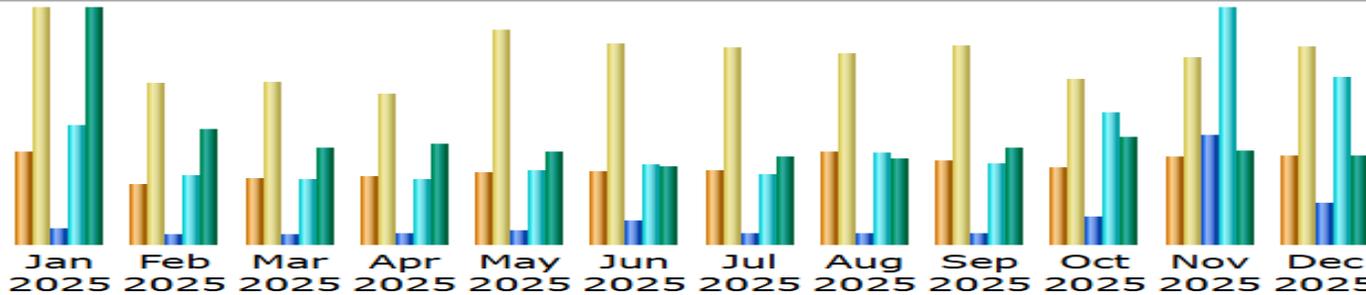
Annual Expenditures:

Domain Renewal Date and cost:	March 23, 2026 > \$19.99
Hosting Renewal Date and cost:	April 2, 2026 > \$143.88
Zoom Workplace Pro	February 5, 2026 > \$159.90

Total: 323.77

IT: Website Traffic/Metrics YTD

Monthly history



Month	Unique visitors	Number of visits	Pages	Hits	Bandwidth
Jan 2025	7,708	19,759	64,224	478,191	150.48 GB
Feb 2025	4,964	13,432	40,947	280,580	72.78 GB
Mar 2025	5,538	13,523	39,174	261,707	61.08 GB
Apr 2025	5,625	12,613	46,723	263,086	64.17 GB
May 2025	5,966	17,954	55,605	298,511	59.12 GB
Jun 2025	6,119	16,703	97,673	322,326	50.14 GB
Jul 2025	6,151	16,414	45,074	280,854	55.25 GB
Aug 2025	7,716	15,974	44,866	368,328	55.01 GB
Sep 2025	6,955	16,604	45,366	327,479	61.20 GB
Oct 2025	6,372	13,806	112,951	534,803	68.23 GB
Nov 2025	7,292	15,652	443,402	953,670	59.41 GB
Dec 2025	7,392	16,491	169,182	677,860	56.02 GB
Total	77,798	188,925	1,205,187	5,047,395	812.89 GB

IT: Website Traffic/Metrics YTD

Summary					
Reported period	Year 2025				
First visit	01 Jan 2025 - 00:02				
Last visit	31 Dec 2025 - 23:53				
	Unique visitors	Number of visits	Pages	Hits	Bandwidth
Viewed traffic *	<= 77,798 Exact value not available in 'Year' view	188,925 (2.42 visits/visitor)	1,205,187 (6.37 Pages/Visit)	5,047,395 (26.71 Hits/Visit)	812.89 GB (4511.74 KB/Visit)
Not viewed traffic *			831,594	1,080,883	28.31 GB

* Not viewed traffic includes traffic generated by robots, worms, or replies with special HTTP status codes.

Locales		Pages	Hits	Bandwidth	
United States	us	845,272	4,246,676	355.64 GB	
Philippines	ph	156,401	158,937	685.88 MB	
Great Britain	gb	74,166	105,735	7.26 GB	
Poland	pl	58,646	61,854	1.39 GB	
Canada	ca	28,103	99,073	8.81 GB	

IT: Initiatives 2026

-  Continue improving meeting search and map usability
-  Expand and maintain the Knowledge Base
-  Improve visibility and communication of IT projects
-  Strengthen participation and communication pathways

The IT Workgroup thanks all trusted servants who contributed their time, ideas, testing, and support throughout the year. We remain committed to unity, transparency, and effective service in support of the fellowship.

Public Relations

Jessie B- Workgroup Leader

Purpose:

Oversees PR efforts for the US Collaboration of Zones, including:

-  Collaborating with Communications
 - Responds to PR-related inquiries and requests
 - Shares relevant information and resources
-  Providing PR Training
 - Offers training upon request from the fellowship

Public Relations

Over the past year, the US Collab's Public Relations Workgroup has focused on one central question: How do we help increase Narcotics Anonymous' presence in the United States while providing value to the rest of our service structure. This year has been less about visibility alone and more about building the foundation required for sustainable and effective public relations efforts within our fellowship.

From Concept to Infrastructure: The year began with the National Presence Workgroup, which focused on developing the systems needed for national PR outreach. This included:

-  Securing access to a dedicated Public Relations email account
-  Gaining full functionality within MailerLite for organized email outreach
-  Developing initial outreach strategies and follow-up calling scripts
-  Identifying and prioritizing national organizations for engagement

As this work matured, it became clear that national public relations is not a short-term project, it requires ongoing stewardship. This led to a recommendation that the effort evolve into a standing Public Relations Workgroup with a single, elected point of accountability to ensure continuity, clarity, and long-term effectiveness.

PR: Accomplishments

To better support and encourage participation, the workgroup:

-  Shifted to a consistent monthly meeting schedule (first Monday of each month, 9 PM ET)
-  Reduced barriers to service by emphasizing that meeting attendance is not required to contribute
-  Opened multiple paths for involvement, including research, outreach, mentoring, resource development, and administrative support This flexible approach reflects the reality of our fellowship today and invites members to serve according to their capacity, interests, and abilities.

A Big Win,, Identifying Our People!

-  The most exciting and hopeful development was launching a national PR Experience Survey. Since its release, we have identified over 60 members across the United States with public relations experience. This database has the potential to:
 -  Support zones and regions seeking PR guidance or mentorship
 -  Strengthen national outreach efforts with experienced trusted servants
 -  Reduce burnout by sharing responsibility more widely
 -  Build a stronger NA public relations presence in the US

PR: Initiatives 2026

-  Shift from planning to building a sustainable national outreach while continuing to support zonal, regional, and area PR efforts across the fellowship.
-  Continuing to grow and responsibly manage the PR experience database
-  Compiling and maintaining a list of zonal and regional PR Chairs
-  Developing mentorship pathways and practical training opportunities
-  Ensuring that national PR efforts remain aligned with NA principles and service structure

Rural, Marginalized Communities & Mentorship

Mandy H, Ruben P, Chuck C- Project Team Leaders

Purpose:

Formed at the request of the U.S. Collaboration of Zones, these project teams explore barriers to NA services in rural and marginalized communities and strengthen mentorship support. Our work focuses on supporting isolated groups, welcoming underrepresented members, and preventing trusted-servant burnout.

Projects: Accomplishments

Unified National Survey

Two projects merged in May to create one national survey with pathways for Groups, Areas, Regions, and Zones. Tools included a SurveyMonkey link with branching, QR codes for events, and a web-ready description for zones. Responses to date:

43 Groups • 43 Areas • 36 Regions • 3 Zones

What the Survey Shows So Far

-  Rural challenges are widespread—distance, winter travel, limited local meetings affect service participation.
-  Trusted servants are stretched thin—frequent vacancies and informal mentorship are common.
-  Marginalized communities are present but underserved—indigenous, unhoused, deaf/blind/disabled, youth, and those with literacy or language barriers.
-  Fellowship needs are consistent nationwide—group support, PR presence, training, learning days, unity-building.

Projects: Accomplishments

Resource Collection

Zones were invited to submit outreach tools, service projects, and mentorship materials to build a national library of best practices.

Participation & Engagement

The project team met monthly with meeting access posted on the Collaboration website. Outreach encouraged wider national participation.

Built the first national survey addressing rural, marginalized, and mentorship needs

-  Created tools that increased awareness and participation

-  Strengthened cross-zone collaboration and communication

-  Laid groundwork for 2026 data-driven recommendations

-  Improved communication pathways between zones and trusted servants

Projects: Initiatives 2026

Survey closing target: March 8, 2026

Goal: At least one response from every US region

Survey Link: <https://www.surveymonkey.com/r/JDBYMWK>

Planned Actions:

-  Wider distribution through conventions, service meetings, and PR channels
-  Full data analysis and recommendation drafting
-  Identification of trends, gaps, and solutions
-  Continued development of mentorship and training frameworks

In Closing:

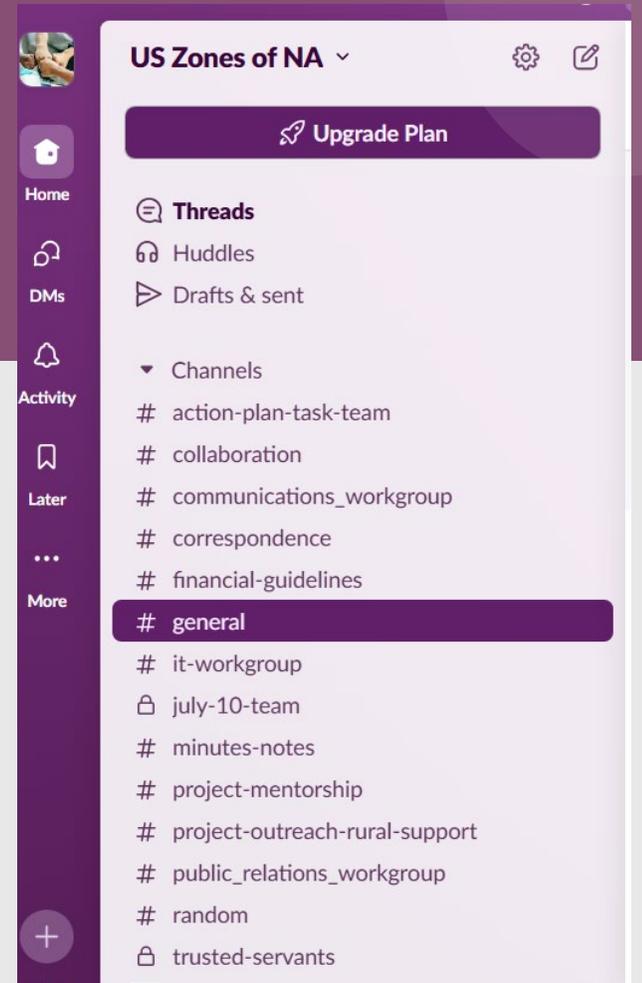
The survey is providing a clearer picture of needs across the U.S. fellowship. As participation grows, the project team will offer meaningful recommendations to improve access, mentorship, and unity—ensuring NA remains available to any addict, anywhere.

Want to Stay Connected and Join?

If you'd like to be added to our email list, join our Slack workspace, join a workgroup or just need more information:

 Contact us at: info@usa-na.org

 Visit: <https://usa-na.org/>





US Collaboration of Zones

Thank you to all the trusted servants and many others who shared their time, ideas, and voices in service throughout the year!!

When we act together, we are greater than the sum of our parts, smarter than our decisions, and more powerful than we think we are,,,

Living Clean: The Journey Continues

